Compatibility Matrix for eCopy Products Current Releases

eCopy Application		eCopy ShareScan v5.2	eCopy ShareScan v5.4	eCopy ShareScan v6.0
Operating Systems				
Microsoft®	Windows®	XP Professional w/ latest service pack Windows 7 Home Premium, Professional and Ultimate Editions* ScanStation supports only 32 bit operating systems. For ScanStation PC compatibility refer to answer ID 12894	Windows 7 Home Premium, Professional and Ultimate Editions (32-bit only) *Windows 8.1 (32-bit only) , Windows 10 64-bit (for 5.4 SP2) For ScanStation PC compatibility refer to answer ID 12894	Windows 7 SP1 Home Premium, Professional and Ultimate Editions, Windows 8.1, Windows 10 Anniversary Update or later
			Desktop operating systems are recommended only for Scanstation.	
	Windows Server®	**Embedded Only:** Windows 8, Server 2003*, 2008*, 2008 R2*, 2012*, 2012R2* *32 bit and 64 bit support as a 32 bit application.	**Embedded Only:** Windows Server 2008*, 2008 R2*, 2012*, 2012R2* *32 bit and 64 bit support as a 32 bit application.	**Embedded Only:** 2008 R2 SP1*, 2012 R2*, 2016* *64 bit support as a 32 bit application.
Licensing Database Environments				
Microsoft	SQL	SQL Server 2008, 2012, 2014(5.2 SP2)	SQL Server 2008, 2012, 2014	SQL Server 2008, 2012, 2014, 2016
		SQL Express 2008, 2012, 2014(5.2 SP2)	SQL Express 2008, 2012, 2014	SQL Express 2008, 2012, 2014, 2016
		2012 LocalDB	2012 LocalDB, 2014 LocalDB	2012 LocalDB, 2014 LocalDB
Virtual Environments				
Vmware	**VM WorkStation**	Installing eCopy ShareScan on a virtual machine with a Microsoft operating system has always been supported but Nuance does not certify virtual platforms. As long as adequate resources are allocated to the virtual machine, eCopy ShareScan should function as expected. Ultimately, it is the customer's responsibility to ensure their virtual environment is configured correctly. Avoid desktop class machines, since they do not have enough resources to support heavy processing.		
	ESX Server			
Microsoft	**Hypervisor**			
Mail Servers				
Microsoft Lotus	Exchange / Exchange	2007/2010/2013/ Exchange Online for Office 365	2007/2010/2013/2016/ Exchange Online for Office 365	2007/2010/2013/2016/ Exchange Online for Office 365
	Domino®	8.0/8.5	8.0/8.5	8.0/8.5
LDAP/SMTP	Microsoft LDAP	v3	v3	v3
	Open LDAPv2.4	v2.4	v2.4	v2.4
Google	Gmail	via LDAP/SMTP	via LDAP/SMTP	via LDAP/SMTP
Mail Clients				
Microsoft	Outlook®	2007/2010/2013	2007/2010/2013	2007/2010/2013
IBM®	Lotus Notes®	8.0/8.5	8.0/8.5/9.0.1	8.0/8.5/9.0.1
Fax Server				
Open Text (Captaris)	Fax Server (RightFax Edition)	9.0/9.3/9.4/10/10.5 / 10.6* (*RightFax 10.6 requires HF3006, KB answer ID 16297)	9.0/9.3/9.4/10/10.5 / 10.6	9.0/9.3/9.4/10/10.5 / 10.6
Fax via e-mail	Microsoft	Exchange	Exchange	Exchange
	IBM	Lotus Notes / IBM Notes	Lotus Notes / IBM Notes	Lotus Notes / IBM Notes
	Others	SMTP	SMTP	SMTP
Fax via Print Driver	Any fax printer driver	ScanStation Only	ScanStation Only	ScanStation Only
OCR				
Nuance	Nuance OmniPage Standard & Pro	19	19.16	20.1
Database Support via Quick Connect				
Microsoft Access®		2003/2007/2010	2007/2010	2007/2010
Microsoft SQL Server®		2005/2008/2008R2/2012/2012R2	2008/2008R2/2012/2012R2/2014	2008/2008R2/2012/2012R2/2014
Oracle	10g/11g	10g/11g	10g/11g	10g/11g
eCopy Services/Extenders				
eCopy Barcode Recognition		Yes	Yes	Yes
Bates Stamping/Endorsement		Yes	Yes	Yes
Cost Recovery Extender*		Yes	Yes	Yes
Image Enhancement		Yes	Yes	Yes
Highlight and Redact Extender		Yes	Yes	Yes

Forms Processing Extender	Yes	Yes	Yes
SmartForms Extender		Yes	Yes
Form Overlay Extender			Yes
Text Content Extender			Yes
Lookup Extender	Any OLE Data Source including Microsoft Access, Excel, SQL, Oracle DB, HTML, XML and more.	Any OLE Data Source including Microsoft Access, Excel, SQL, Oracle DB, HTML, XML and more.	Any OLE Data Source including Microsoft Access, Excel, SQL, Oracle DB, HTML, XML and more.

eCopy Application		eCopy ShareScan v5.2	eCopy ShareScan v5.4	eCopy ShareScan v6.0
Document Management Connectors – API Level Integration				
HP Autonomy (Interwoven)	iManage (WorkSite)	8.0-9.0, 9.0SP1* (WorkSite 9.0SP1 may require HF3004, refer to KB answer ID 12983)	8.0-9.0, 9.0SP1, 9.1, 9.2, 9.3	8.0-9.0, 9.0SP1, 9.1, 9.2, 9.3, 10
EMC®	Documentum®	6.6, 6.7	6.6, 6.7, 7.0, 7.1, 7.2	6.6, 6.7, 7.0, 7.1, 7.2
Microsoft®	SharePoint®	SharePoint 2003, 2007, 2010, 2013, SharePoint Online for Office 365	SharePoint 2007, 2010, 2013, 2016, SharePoint Online for Office 365	SharePoint 2007, 2010, 2013, 2016, SharePoint Online for Office 365
Microsoft®	SharePoint® (Server Edition)	SharePoint 2007, 2010, 2013 Includes support for SharePoint BDC/BCS	SharePoint 2007, 2010, 2013, 2016 Includes support for SharePoint BDC/BCS	SharePoint 2007, 2010, 2013, 2016 Includes support for SharePoint BDC/BCS
Open Text	eDOCS DMTM / (Hummingbird)	5.1.05, 5.2, 5.3, 6.0.5	5.1.05, 5.2, 5.3, 6.0.5, 10	5.1.05, 5.2, 5.3, 6.0.5, 10, 16.1
Open Text	Livelink (Enterprise Server)	9.7, 10.0	9.7, 10.0, 10.5	9.7, 10.0, 10.5, 16
Xerox	DocuShare	Docushare 6.0-6.6, 6.6.1, CPX and Express.	Docushare 6.0-6.6, 6.6.1, CPX and Express.	Docushare 6.0-6.6, 6.6.1, CPX and Express.
Salesforce	Salesforce	Enterprise, Unlimited and Developer Editions	Enterprise, Unlimited and Developer Editions	Enterprise, Unlimited and Developer Editions
HP	TRIM	6.x, 7.x	6.x, 7.x	6.x, 7.x
Swiftpage / Sage	ACT!	2010, 2011, 2012	2010, 2011, 2012	2010, 2011, 2012
Sage	50 Accounts	17 (2011)	17 (2011)	17 (2011)

Company / Application	Developed by	eCopy ShareScan v5.2	eCopy ShareScan v5.4	eCopy ShareScan v6.0
Support for Single Sign-on through Cost Recovery Services Protocol				
Copitrak Expense Recovery Software	Nuance	11+	11+	11+
Equitrac Office/Express	Nuance	4.1+	4.1+ CRv3.5 protocol requires EO/EE 5.4 or above	4.1+ CRv3.5 protocol requires EO/EE 5.4 or above
Equitrac Professional	Nuance		5.5+ TouchPoint Console, PageCounter, PageCounter Pro V2, PageCounter Mini (with ScanStation only, fw: 1.2.28+)	5.5+ TouchPoint Console, PageCounter, PageCounter Pro V2, PageCounter Mini (with ScanStation only, fw: 1.2.28+)
Single Sign on through ID Services				
NT-WARE UniFlow	NT-WARE	Logon Manager 5.0.8, UniFlow Server 5.1.3, Logon Manager 5.0.9, UniFlow Server 5.1.3 MOM Client 3.0.10, NT-Ware UniFLOW 5.2.0,TWAIN ScanStation NT- Ware UniFLOW 5.2.2.	Logon Manager 5.0.8, UniFlow Server 5.1.3, Logon Manager 5.0.9, UniFlow Server 5.1.3 MOM Client 3.0.10, NT-Ware UniFLOW 5.2.0,TWAIN ScanStation NT-Ware UniFLOW 5.2.2.	Logon Manager 5.0.8, UniFlow Server 5.1.3, Logon Manager 5.0.9, UniFlow Server 5.1.3 MOM Client 3.0.10, NT-Ware UniFLOW 5.2.0,TWAIN ScanStation NT-Ware UniFLOW 5.2.2.
Single Sign on through device based authentication, may also be used with secure password storage				
SafeCom	Nuance	G4 Server (Canon, HP, Xerox)	G4 Server (Canon, HP, Xerox)	G4 Server (Canon, HP, Xerox)
Equitrac Office/Express	Nuance	4.1+ (Xerox, HP, KM, Ricoh)	4.1+ (Xerox, HP, KM, Ricoh)	4.1+ (Xerox, HP, KM, Ricoh)
NT-WARE UniFlow	NT-WARE	Logon Manager 5.0.8, UniFlow Server 5.1.3 + (Canon)	Logon Manager 5.0.8, UniFlow Server 5.1.3 + (Canon)	Logon Manager 5.0.8, UniFlow Server 5.1.3 + (Canon)
Universal Login Manager	Canon	4.0+ (Canon)	4.0+ (Canon)	4.0+ (Canon)
SSOH / AAProx	Canon	Any Version (Canon)	Any Version (Canon)	Any Version (Canon)
HP Access Control	HP	Any version (HP, Canon)	Any version (HP, Canon)	Any version (HP, Canon)
Xerox Secure Access	Xerox	Any version (Xerox)	Any version (Xerox)	Any version (Xerox)
Ricoh CAP	Ricoh	Any version (Ricoh)	Any version (Ricoh)	Any version (Ricoh)
Konica Minolta	Konica Minolta	Card Solutions Konica Minolta	Card Solutions Konica Minolta	Card Solutions Konica Minolta
Secure Print	NSI	Any Version (Ricoh)	Any Version (Ricoh)	Any Version (Ricoh)
Other Vendors	Other Vendors	Refer to technical documentation on integration options	Refer to technical documentation on integration options	Refer to technical documentation on integration options
Cost Recovery support without single sign on. (Single sign-on can be possible through the device based authentication ask MFP vendor for platform compatibility)				
Billback iBillback	BillBack Systems	Terminal 25+ Software 2.2.3+	Terminal 25+ Software 2.2.3+	Terminal 25+ Software 2.2.3+
nQueue nQPlatform	nQueue	2.1+	2.1+	2.1+
Print Audit	Print Audit	5.0+	5.0+	5.0+
Sepialine Argos Platform	Sepialine	6+	6+	6+